



Do you have to have a Theme Park ticket to enter the restaurant?

Yes during normal Theme Park operating hours a Theme Park ticket will be required or a Merlin Annual Pass if you have one. Outside Theme Park operating hours, the restaurant will be open to guests staying over at the resort, as well as non-residents/general public (you don't need a Theme Park ticket for evening dining).

During Scarefest & Fireworks a Theme Park ticket will be required to dine in the restaurant as the Theme Park will be open until 21:00.



Can I use my Merlin Annual Pass discount in the Rollercoaster Restaurant?

Yes Merlin Annual Pass discount is available to use in the restaurant.



Do I need to pre book my place at the Rollercoaster Restaurant?

If you are visiting the restaurant during theme park opening hours then admittance to restaurant is by walk in only. If you are visiting the restaurant in the evening (after theme park opening hours) pre booking is strongly advised.

You can book online in advance of your visit (the Rollercoaster Restaurant is open this year from 2nd January – 31st December 2018) Please note some date exclusions may apply, please check the website for details.



How can I contact the restaurant?

You can contact the restaurant via email on RCR@alton-towers.com



Will the monorail be running once the Theme Park closes to get back to the Hotels / Enchanted Village?

Due to the location of the restaurant, the Hotels, Enchanted Village and car parks will be accessed via a new walkway with entry via an access gate near the hotels. The Monorail will not be running once the Theme Park is closed.



Can anyone book the Rollercoaster Restaurant for the evening? If so, how do we access the restaurant?

Access to the restaurant will be via the new walkway with entry via an access gate located near the Hotels and car park area. This will be open to guests staying over at the Resort, non-residents, and to Theme Park guests after the theme park is closed. Detailed directions will be provided before arrival.



Where is the restaurant located?

The restaurant is located in Forbidden Valley next to the exit for Galactica.



If there are only 13 tables, how many can the restaurant seat?

The restaurant can seat just over 150 guests in any one sitting. Due to the fantastical nature of the Rollercoaster Restaurant experience and the layout of the tables, there may be cases of diners sharing their experience on the same tables as other guests depending on demand.



How can I amend a booking?

Bookings will need to be amended via the email address that is indicated on your booking confirmation email.