## **Attatched service information**

In addition to our contracted E1 & E3/2 services, we have negotiated an additional service serving the resort this summer. This will more than double the number of buses serving the resort each day and reduce many journey times. New through tickets will allow employees to use several connecting services with a single employee ticket giving many new travel options.

Despite a significant rise in the cost of providing these bus services and the additional services available this summer, employee fares will not increase and will stay at the current rates for a third year.

This information and any attached timetables are correct at present but employees should always check the operators web site for the current commercial timetables (links below)

For 16, 32, 32A & 32X services http://www.dgbus.co.uk/

For 826 & 828 services Chaserider

## **General service information**

Services 16, 32, 32A, 32X, 826 & 828 are commercial services that carry the general public, employees must act in an appropriate manner as any complaints about employee conduct could result in us losing the use of these services

The attached information is to assist our employees find appropriate buses to and from work. Employees must satisfy themselves that the services they choose to use are appropriate for their shift times. Merlin can not be held responsible for delayed or failed commercial services resulting in missed connections or incomplete journeys

Hanley Departures: All E1 services depart from Hinde St. But 32, 32A & 32X services can leave from Hinde St. or Hanley bus station. Employees should check the 32, 32A & 32X timetable to ascertain the correct departure point.

# **Tickets and fares**

We have negotiated with D&G a single employee fare across our contracted and some commercial services.

Our employee fares will be valid on our E1 & E3/2 services, the full route on D&G 32, 32A & 32X services, between Leek and Werrington Post Office on D&G 16 service and between Stafford and Rugeley on Chaserider 826 & 828 services.

These fare concessions are to avoid additional cost getting to and from work, Please only use employee tickets for journeys to and from work. Ticket use will be monitored and any abuse of this concession could result in it being withdrawn resulting in higher fares for all.

7 & 28 Day tickets purchased via the myTrip app: £27:50 & £110.00 These tickets will be extended so that they are valid for use on the above commercial services.

**Ten Trip tickets purchased via the myTrip app: £27.50** Valid time for each ticket will be extended, allowing a single ticket to be used on the above services for up to 2 hours

**Single fare paid on bus by cash or contactless: £3.00** A ticket with a QR code valid for 2 hours will be issued, scanning the QR code on the above connecting services will allow travel for the full journey on a single ticket.

# **Available services with through tickets**

### From Stoke Station

Our usual E1 service direct to / from the resort

Some 32A services operate direct to the resort

Fron Hanley (services either operate from Hinde St or the Bus Station)

Our usual E1 service direct to / from the resort

Some 32A services operate direct to the resort

32 or 32X services from Hanley bus station to Cheadle, change to 32A shuttle or E1 at Cheadle to Resort (reverse for journey home)

#### From Leek

Our usual E1 service direct to / from the resort

16 service to Moorside school or Werrington Post Office, change to 32A at Moorside school or Werrington Post Office to Resort (reverse for journey home) 16 service to Moorside school or Werrington Post Office, change to 32 or 32X at Moorside school or Werrington Post Office to Cheadle, change to 32A shuttle or E1 at Cheadle to Resort (reverse for journey home)

## From Cheadle

Our usual E1 service direct to / from the resort

32A or 32A shuttle services direct to the resort

### From Uttoxeter

Our usual E3/2 service direct to / from the resort

X41 service direct to / from the resort

32 or 32X services from Uttoxeter to Cheadle, change to 32A shuttle or E1 at Cheadle to Resort (reverse for journey home)

## **From Stafford**

Our E3/2 service direct to / from the resort

X41 service direct to / from the resort

826 or 828 service to Rugeley, change to E3/2 at Rugeley to resort (reverse for journey home)

# **From Cannock or Rugeley**

Our E3/2 service direct to / from the resort